



BEWARE SCAM TELEPHONE CALLS

SCAM CALLERS are somehow using the official HMRC contact number 03001232040 to make victims believe the call is genuine. The automatic message tells the victim that a warrant has been issued in their name for non or late payment of taxes and to press 1 to speak to an advisor.

They are also sending emails and text messages to people with the same kind of threatening message.

The advice from HMRC is to: Call- Action Fraud & Cyber Crime Reporting Centre on 03001232040 (this is the legitimate number which unfortunately scammers are able to use) Police do not want the emergency 999 number used unless a person is in immediate danger.

Forward scam emails to- phishing@hmrc.gsi.gov.uk

Forward scam texts to – 60599

A useful contact for advice on fraud and cyber-crime: **ACTION ON ELDER ABUSE**

AEA are a national charity working to protect and prevent the abuse of vulnerable older adults.
[0808 808 8141](tel:08088088141)

BT call Protect - [This helps you block calls from suspicious numbers. Their blacklist diverts 99% of known nuisance numbers and you can create your own blacklist to block other numbers too. But remember, they can't block 100% of these calls, some may still slip through when the scammers change their number.](#) **This can be activated by calling 08003281572 and speaking to an advisor.**

There are some things BT never ask you for over the phone. If someone claiming to be from BT asks you any of these, it's probably a scam.

Your computer - They will never:

- Call to tell you we've found a problem with your computer
- Ask for payment details over email or live chat
- Call out of the blue and ask for remote access to your computer or other devices.

Your broadband service - They will never call and:

- Tell you your router or IP address has been compromised
- Tell you your broadband has been hacked
- Threaten to disconnect your service unless you make a payment immediately.

Your bank account : They will never:

- Ask for your PIN or online banking password
- Ask you to transfer money via PayPal or money transfer websites
- Send someone to your home to collect money.